

30-37/2025-D
Government of India
Ministry of Communications
Department of Posts
Mail Operations Division
Dak Bhawan, Sansad Marg, New Delhi-110001

Dated: 29.10.2025

To,

All CPMsG

Sub: Rationalization of Mail Processing Hubs under Mail and Parcel Optimization Project (MPOP)

This has reference to the O.M. no. 39-04/2025-PD dated 14.07.2025, along which proposed network of Mail and Parcel was communicated and Circles were requested to offer their comments on proposed network by 21.07.2025

2. The comments received from the Circles in respect of Mail processing hubs were analyzed and also discussed during the meeting held with the DPS level officers on 15.10.2025.

3. The Inbound and Outbound Mail profile of NSHs and ICHs across the country is again analyzed after the meeting held with the DPS level officers on 15.10.2025 and it has been decided to downgraded the 20 NSHs into ICHs (detailed in **Annexure-A**). The decision on downgrading of remaining NSHs and merger of ICHs will be analyzed and decided in consultation with the Circles in next phase.

4. Rationale behind optimization of Mail Processing hubs is as follows:

A. Downgrading of National Sorting Hubs (NSHs)

- ~85% of Speed Post Mail is being given by the bulk customers
- 58 bulk booking Centres are booking 60-70% of Mail, these hubs are having the direct bagging facility to close bags to all NSHs

across the country. These Bulk booking centre will continue to send direct bags after downgrading of NSH to ICH

- ~80-90% mail is originating from 10-12 major cities across the country. NSHs located in these cities will be allowed to close bags to the downgraded NSHs.
- Moreover, in case of articles, if, booked more than a prescribed threshold, downgraded NSHs across the country will be allowed to closed direct bags to these downgraded ICHs and vice-versa. The threshold limit shall be intimated separately.
- Parent NSH of these downgraded ICH shall be decided in consultation with the Circles.

The model example for reference is as under:

(i) Tirunelveli

Outbound bound Mail Profile of NSH Tirunelveli

- 61% of total mail is booked and delivered among the mapped post offices
- 30% of total mail is delivered in other hubs within the Circle
- Only 9% of mail is delivered in the NSHs of other Circles.

Inbound Mail Profile of NSH Tirunelveli

- 54% of mail is from hubs within the circle
- 46% of mail is from hubs of the other circles out of which 42% of mail comes from 10 cities which will be allowed to closed direct bags to ICH Tirunelveli (downgraded NSH)

(ii) Barauni

Outbound Mail Profile of NSH Barauni

- 68% of total mail is booked and delivered among the mapped post offices
- 19% of total mail is delivered in other hubs within the Circle
- Only 13% of mail is delivered in the NSHs of other Circles.

Inbound Mail Profile of NSH Barauni

- 9% of mail is from hubs within the circle
- 91% of mail is from hubs of the other circles out of which 85% of mail comes from 9 cities which will be allowed to closed direct bags to ICH Barauni (downgraded NSH)

It reveals from the above example that the NSHs which are proposed to be downgraded to ICHs are processing major chunk of Inward mail instead of both Inward and Outward mail. This inward mail can be processed at downgraded NSHs.

5. It may be ensured that no staff should be displaced while downgrading the status of NSH to ICH

6. This down gradation of NSHs will come in force from 15th November 2025 after further discussion with the Circles on 30.10.2025.



(Dushyant Mudgal)
DDG (Mail Operations)

Annexure -A

List of NSH proposed to be downgraded to ICH Under MPOP

Sr No	Circle Name	NSH to be downgraded as ICH	Mapped NSH
1	Andhra Pradesh	Kurnool	to be decided in consultation with the concerned circle
2	Assam	Dibrugarh	
3	Bihar	Barauni	
4	Chhattisgarh	Bilaspur	
5	Gujarat	Vadodara	
6	Jammu and Kashmir	Leh	
7	Jharkhand	Jamshedpur	
8	Karnataka	Arsikere	
9	Kerala	Thrissur	
10	Madhya Pradesh	Jabalpur	
11	Maharashtra	Chatarpati Shambhaji Nagar	
12	North East	Aizwal	
13	Odisha	Rourkela	
14	Punjab	Amritsar	
15	Rajasthan	Ajmer	
16	Tamil Nadu	Tirunelveli	
17	Telangana	Warangal	
18	Uttar Pradesh	Saharanpur	
19	Uttarakhand	Rudrapur	
20	West Bengal	Burdwan	